

THOMSON REUTERS CERTIFICATION FAQs

Q1: What is the Thomson Reuters certification Program?

The Thomson Reuters certification program is a comprehensive multimedia training offering giving our clients the resources to gain fundamental knowledge of our products. Using the certification clients and academic students can prove their knowledge by completing an online examination.

Q2: Who can get certified?

Certification is available free of charge to Thomson Reuters clients and academic students where the University subscribes to the product. Participants should have access to the product to get the most out of the certification program.

Q3: Which products are covered in the program?

Thomson Reuters Eikon, Datastream and ThomsonONE.com Investment Banking

Q4: What preparation should I do for the certification?

To achieve best results we recommend you view the recommended OnDemand training. These modules are a mix of video and elearning and are available free 24/7 on the [Knowledge Network website](#).

Q5: How to register for certification?

Once you have viewed the recommended training modules on the [Knowledge Network website](#) you can request an exam token from the website. This exam token gives you access to sit the exam within 7 days.

Q6: What is the structure of the certification exam?

The exam is a web based certification that consists of 30 multiple-choice questions. You have 60 minutes to complete the 30 questions. You are able to use your Thomson Reuters product during the exam.

Once you have completed the exam you will receive your results instantly via email. If you are unsuccessful on your first attempt you are permitted to have 1 further attempt.

Q7: Can I use my Thomson Reuters product during the exam?

Yes, it is recommended that you use your Thomson Reuters product during the exam.

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