

REFINITIV CERTIFICATES FAQs

Q1: What is the Refinitiv certificates offering?

Refinitiv certificates are designed to give our customers the ability to gain foundational knowledge of our products. Using the certificate, customers and academic students can prove their knowledge by completing an online test.

Q2: Who can get certified?

Certificates are available free of charge to Refinitiv customers and academic students where the university subscribes to the product. Participants should have access to the product to get the most value from Refinitiv certificates.

Q3: Which products are covered in the programme?

Refinitiv Workspace, Refinitiv Eikon and Refinitiv Datastream.

Q4: What learning is covered in the program?

The certificates are designed for customers wanting to learn the basics, so relevant to any user of the product.

Q5: What preparation should I do for the certificate?

To achieve the best results we recommend you view the suggested on-demand videos. These are a mix of video and e-learning and are available free of charge 24/7 on the Refinitiv training website.

Q6: How do I register for the certificates?

Once you have viewed the recommended learning videos on the training website, you can request a test token from the website. This test token gives you access to sit the test within seven days.

Q7: What is the structure of the certificate test?

The test is a Web-based format that consists of 30 multiple choice questions. You have 60 minutes to complete the 30 questions. You are able to use your Refinitiv product during the test. Once you have completed the test, you will receive your results instantly via email. If you are unsuccessful on your first attempt, you are permitted to have one further attempt.

Q8: Can I use my Refinitiv product during the test?

Yes, it is recommended that you use your Refinitiv Product during the test.

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